

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: <b>Adendorff et al.</b>	§	Group Art Unit: <b>3624</b>
	§	
Serial No.: <b>10/663,345</b>	§	Examiner: <b>Parker, Brandi P.</b>
	§	
Filed: <b>September 15, 2003</b>	§	Attorney Docket No.: <b>CA920085038US1</b>
	§	
For: <b>Monitoring Business Performance</b>	§	Customer No. <b>45725</b>

**NOTICE OF APPEAL**

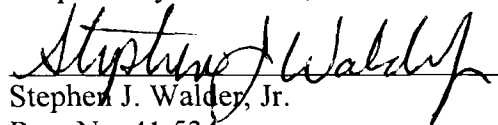
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants hereby appeal to the Board of Patent Appeals and Interferences from the office action dated October 28, 2009, finally rejecting claims 1, 7-9, 14-16, 20, 22, 24, 25, 27, 33-35, 40, 45, 47, 49, 50, 52, and 55.

A fee of \$540.00 is believed to be necessary. Please charge this fee to IBM Corporation Deposit Account No. 09-0460. In the event that any additional fees are required for the prosecution of this application, please charge any necessary fees to IBM Corporation Deposit Account No. 09-0460. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and the fee for this extension should be charged to IBM Corporation Deposit Account No. 09-0460.

Respectfully submitted,



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